Troop Mentor



A Guide for Troop Mentors 2024-2025



Table of Contents

| Troop Mentor Program – New Leaders on the Block | 3 |
|---|----|
| Troop Mentor Coordinator | 3 |
| Troop Mentors | 3 |
| New Leaders on the Block: Year-at-a-Glance | 4 |
| Customizing New Leaders on the Block in Your Area | 5 |
| Considering Generation Gap Approaches | 6 |
| Troop Mentor Role | 7 |
| Troop Mentor: Year-at-a-Glance | 8 |
| Who to Contact | 8 |
| Engaging Co-Leaders | 8 |
| Troop Mentor Initial Touchpoints | 9 |
| Troop Mentor Quarterly Touchpoints | 9 |
| First Quarter Touchpoints - Month Two | 10 |
| First Quarter Touchpoints - Month Three | 10 |
| Second and Third Quarter Touchpoints | 10 |
| Fourth Quarter Touchpoints | 11 |
| Appendix A | 12 |
| Appendix B | 13 |
| Volunteer Position Description and Agreement | 13 |
| Troop Mentor | 13 |
| Appendix C | 14 |
| New Leaders on the Block and Program Map | 14 |
| New Leaders on the Block Programs and Contact Information | 15 |

Troop Mentor Program – New Leaders on the Block

Girl Scouts - North Carolina Coastal Pines' Troop Mentor Program (a.k.a. New Leaders on the Block) is a council-wide initiative that serves to welcome, engage, and advise new troop coleaders through various forms of support and guidance. A troop co-leader's first year or two is crucial! Troop co-leaders play an integral role in Girl Scouting; it is through their leadership and service that girls have the opportunity to experience the world of Girl Scouting. With the proper support network and resources, co-leaders will be better equipped to provide a more meaningful experience for girls. In support of providing a comprehensive co-leader experience, there are three main goals of the Troop Mentor Program:

- ENGAGE new co-leaders to participate in and embrace their Girl Scout network
- CONNECT new co-leaders to programs, resources, and opportunities
- EMPOWER new co-leaders to provide exceptional leadership to girls

While the structure of New Leaders on the Block (NLOTB) can be customized based on the needs of each area and service unit, the success of the program relies on the efforts of the troop mentor coordinator, troop mentors, and the commitment of the service unit team to support their work and the mentoring program. There are three components that all area or regional New Leaders on the Block programs should have:

- Troop Mentor Coordinator
- Team of active troop mentors
- Guidelines and approaches for new co-leader support

Troop Mentor Coordinator

The success of the Troop Mentor Program is dependent on the work of our troop mentor coordinators. To be successful, each area or service unit should select and appoint a coordinator to facilitate the program for their area. The troop mentor coordinator, in collaboration with the service unit team, membership director/manager, and the Learning and Development Team, identifies the needs of the area or service unit, coordinates the logistics, implements a mentoring system, and helps evaluate the program.

Troop Mentors

Troop mentors serve as council ambassadors to new co-leaders. Troop mentors are active within service units, passionate about Girl Scouts, and have a deep desire to help new volunteers. As Girl Scout Troop Mentors, volunteers make a positive difference, watch their Girl Scout network expand, learn by teaching, and leave a legacy all while having fun! Troop mentors are Girl Scout volunteers who understand that need of initial support and how to be a good friend. Whether it's making a quick friendly phone call with words of encouragement, sharing advice and tips, or passing on valuable Girl Scout knowledge and traditions, troop mentors give co-leaders valuable support, which helps create a positive experience for new co-leaders.

T205a/7-2024 Page 3 of 16

New Leaders on the Block: Year-at-a-Glance

There are many ways to maximize the New Leaders on the Block (NLOTB) program in your service unit throughout the year. As we look at the Troop Mentor Program's Year-at-a-Glance, take note of both quarterly and year-round efforts.

| | oth quarterly and year-round efforts. | 1766 |
|------------|--|---------------------|
| July – | Quarterly Efforts: | Year-Round Efforts: |
| August | Service Unit Manager/Membership Staff: | Encourage fellow |
| | Appoint Troop Mentor Coordinator | volunteers to serve |
| | Troop Mentor Coordinator: | as Troop Mentors |
| | Complete mentor program training via gsLearn | For local programs, |
| | Contact membership staff or previous Troop | pair/group new |
| | Mentor Coordinator for previous mentor records | troop co-leaders |
| | Collaborate with membership staff and service unit | with troop mentors |
| | team to determine best practices | Maintain a list of |
| | Create system for maintaining mentor records | pairings and |
| | Partner with membership staff and service unit | participating |
| | manager to develop system to collect new | contacts; use an |
| | co-leader information | Excel file, Google |
| September | Troop Mentor Coordinator: | Docs or other |
| – October | Encourage established volunteers to serve as Troop | preferred system |
| | Mentors | Reference resources |
| | Conduct first quarter check-in with Troop Mentors | on the Service Unit |
| NT 1 | • | Teams page on the |
| November | Troop Mentor Coordinator: | council website and |
| - January | Conduct 2 nd quarter check-in with Troop Mentors Consults NH OTER. Traces Mentors Consults at an | the Troop Mentor |
| | Complete NLOTB - Troop Mentor Coordinator Servers has 11/1 | Coordinators/Troop |
| | Survey by 11/1 | Mentors rally on |
| February – | Troop Mentor Coordinator: | Rallyhood |
| April | Conduct 3 rd quarter check-in with Troop Mentors | Collaborate with |
| | Complete <u>NLOTB - Troop Mentor Coordinator</u> | fellow members of |
| | Survey by 2/1 | the Troop Mentor |
| May - July | Troop Mentor Coordinator | Program from |
| | Conduct 4 th quarter check-in with Troop Mentors | across the council |
| | Complete final NLOTB - Troop Mentor | footprint through |
| | Coordinator Survey by 5/1 | the Troop Mentor |
| | Direct troop co-leaders and troop mentors to | Coordinators/Troop |
| | program surveys on the council website | Mentors rally on |
| | Encourage troop mentors to continue mentoring | Rallyhood |
| | NLOTB - Troop Co-Leader 60 Day Survey | |
| | NLOTB - Troop Mentor Coordinator Survey | |
| | NLOTB – Troop Mentor Survey | |
| | NLOTB – New Troop Co-Leader Survey | |
| | * | |

T205a/7-2024 Page 4 of 16

Customizing New Leaders on the Block in Your Area

There are several components of the New Leaders on the Block program that keep it consistent council-wide: a troop mentor coordinator, troop mentors, support for troop co-leaders, and partnership and communication between the troop mentor coordinator, service unit manager, and membership director/manager. While these elements are the cornerstones of the GS-NCCP mentor program initiative, the program can look very different from service unit to service unit or region to region. Below are some examples of how each service unit can customize the program to meet the needs of their area and their volunteers:

- **By Girl Scout Grade Level** This system pairs mentors with mentees based on Girl Scout grade level, allowing the troop mentor to provide grade level specific support to small groups of new troop co-leaders. This structure works well for smaller service unit teams.
- By Geographical Area Troop mentors are appointed to a geographical area to offer support, share ideas, and provide information about local opportunities. This system works well for large areas that are separated by smaller geographical units.
- **By Group** This approach offers the opportunity for groups of new troop co-leaders to meet in a centralized location or virtually with a local troop mentor. During this meeting, the troop mentor could offer an enrichment, share a SWAP idea or craft, discuss badgework, and answer questions.
- With Troop Mentor "Office Hours" In this program customization, troop mentors have the flexibility to offer a structured meeting time or something that is more casual. Office hours can be offered in-person or virtually and can be more like the group approach or simply be a time for volunteers to connect, engage in a team building exercise, or have time for Q&A.
- By Region This model follows the group and "office hours" where troop mentors from an area offer either in-person or virtual meeting time as a group or office hours to troop co-leaders that could be from their service unit or from an outside county or service unit. This initiative is in place to provide support to volunteers that may not have a troop mentor program in their area and would like to participate. Please see Appendix D for local and regional New Leaders on the Block programs and ways to connect.

For all New Leaders on the Block programs, we recommend that the program has the following:

- Troop Mentor Coordinator/s
- Troop Mentors
- A support system for new troop co-leaders
- Partnership and communication between the troop mentor coordinator, service unit manager, and membership director/manager
- Local level and regional level contact information Troop Mentor Coordinators, service Unit Managers, and Membership Directors/Managers.

T205a/7-2024 Page 5 of 16

Although these components are the cornerstone of the program, we encourage you to explore new opportunities and bring fresh ideas to the program. However, if you are unsure of where to begin, we recommend utilizing the New Leaders on the Block: Year-at-a Glance (see page 4) quarterly and annual timeline. The month-to-month timeline offers a structured support system to help get you started. As you connect with troop mentors and complete the touchpoints, you will be able to observe the success of the program. Troop mentors will share the positive impact they have made in the Girl Scout experience of a new troop co-leader. You will also be able to learn more about the additional areas of needed support for new troop co-leaders in your area/s. Through online resources like the council website and Rallyhood, your membership director/manager, and our learning and development team, you will be able to offer guidance to troop mentors and ensure the delivery of a quality mentor program in your Girl Scout community.

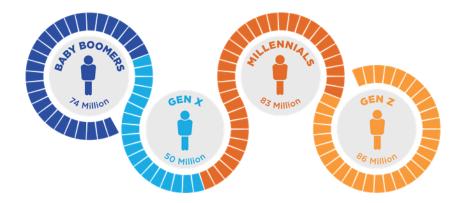
If you have questions related to New Leaders on the Block, please reach out to the learning and development team at learning@nccoastalpines.org.

Considering Generation Gap Approaches

At Girl Scouts, we are fortunate to have volunteers that are from numerous generations – from Baby Boomers to Gen Z and many generations in between! When thinking about generations, there are different learning styles, communication preferences, communication patterns, and leadership approaches. This does not mean that any one generation is superior. It just means that what works for some volunteers may not work for others. Troop co-leaders use this same approach with our girls. Each girl is unique and that is what makes Girl Scouting and our Movement special! When considering generation gaps, we encourage troop mentors to:

- **Welcome diversity** and generational differences
- Avoid stereotypes and focus on working to understand and value differences
- Communicate openly and respect boundaries
- Discover and **expand on commonalties**
- Consider various learning styles and be willing to share information in multiple ways

If you have questions about generation gap approaches, please reach out to the learning and development team at learning@nccoastalpines.org.



T205a/7-2024 Page 6 of 16

Troop Mentor Role and Responsibilities

Troop mentors are more than just ambassadors for new co-leaders; they can be a friend! They welcome new troop co-leaders and introduce them to the world of Girl Scouting and familiarize them with support systems and available resources. Troop Co-Leaders are paired or grouped with troop mentors throughout the year. To ensure success, troop mentors are asked to commit to the program for a full year.

Troop Mentor Role

Do you remember your first few months as a troop co-leader? You probably had many questions and might have even felt confused. Below are important ways troop mentors support new co-leaders:

| ENGAGE new co-leaders to participate in and embrace their Girl Scout network | Welcome new troop co-leaders to the Girl Scout community Connect new troop co-leaders to the area/service unit team by making introductions at a meeting and ensuring they understand the role of the service unit and the administrative team positions Invite troop co-leaders to attend your or a fellow volunteer's troop in-person or virtual meeting to get firsthand experience Invite troop co-leaders to join social media outlets like Facebook or the service unit Rallyhood page for area and service unit updates | |
|--|--|--|
| CONNECT new co-leaders to programs, resources, and opportunities | Introduce them to the "Who to Contact" list (see Appendix) Encourage them to participate in co-leader trainings and explore online resources: Volunteer Toolkit (VTK) Tutorials Troop Banking: Getting Started and Making Changes Leadership Launchpad (Register through Activities) Diversity, Equity, Inclusion and Belonging Training Don't forget to utilize other helpful new co-leader resources like Volunteer Essentials and Lead On! A Go-To Guide for Co-Leaders Encourage them to attend co-leader events and activities: Skill Splash (Spring and Fall) Area or service unit events | |
| EMPOWER new co-leaders to provide exceptional leadership to girls | Share past experiences and best practices Offer to help plan the first troop and parent meeting Share tips of how to incorporate the GSLE (Girl Scout Leadership Experience) into troop meetings Offer secondary support during council sponsored product sale programs (Fall Product Program and Cookie Sale) Schedule regular time to meet informally and face-to-face | |

T205a/7-2024 Page 7 of 16

Troop Mentor: Year-at-a-Glance

Below is an overview of what troop mentors can expect throughout the year. This timeline will vary depending on the start date of the new troop mentor.

| First Quarter The goal for the initial contact and the first three months with the new co-leader(s) is to establish yourself as a reliable resource that they can feel comfortable contacting. | Complete Troop Mentor Program training via gsLearn Meet with or make initial contact with assigned new co-leader(s) Check-in with assigned co-leader(s) monthly |
|---|---|
| Second and Third Quarters The goal for the second quarter is to maintain consistent contact with the co-leader(s), offering continued support and guidance. | Conduct second quarter check-in with assigned co-leader(s) Conduct third quarter check-in with assigned co-leader(s) |
| Fourth Quarter The goals for the fourth quarter are to assist co-leader(s) with wrapping up the year, transitioning to the next program year, and evaluating their Girl Scout experience. | Conduct fourth quarter check-in with assigned co-leader(s) Complete and submit troop mentor survey to troop mentor coordinator |

Who to Contact

New troop co-leaders will have many questions and you, as their mentor, may have questions yourself. No worries! We are always happy to help! For a list of who to contact and where to look when you need answers or help, check out the "Who to Contact" page in the Appendix.

Engaging Co-Leaders

Every troop co-leader is unique, and as a troop mentor, you will want to meet the individual needs of each co-leader. The Girl Scout Law offers some things to remember when working with your assigned troop co-leader(s):

- **Friendly and helpful** © Whether it is on the phone or in person, smiles are contagious. If you are smiling, the new troop co-leaders will be smiling, too!
- Considerate and caring New volunteers often do not know the questions they should be asking. Troubleshoot unasked questions by providing co-leaders with helpful suggestions, ideas, and pointers.
- Use resources wisely Our Girl Scout network is huge! If you are not sure how to
 answer a question, rely on our network by visiting our website at
 www.nccoastalpines.org, contacting your area's membership director/manager, or the
 Learning and Development team at learning@nccoastalpines.org.
- Be a sister (or brother) to every Girl Scout Do your best to make them feel comfortable and welcome!

T205a/7-2024 Page 8 of 16

Troop Mentor Initial Touchpoints

We have made it super easy to be a troop mentor! With the use of touchpoints, you will be able help new volunteers successfully navigate the Girl Scout year. Although these touchpoints are based on an August start date, they can be modified to accommodate different start dates throughout the year.

For local New Leaders on the Block programs, you will want to reach out within 48 hours after you have been matched with a new troop co-leader(s). Making contact early is key for making new volunteers feel welcome and supported. The purpose of this first contact is to welcome them, briefly introduce yourself, and let them know you are available as an additional resource.

Here are some of the main points you will want to cover when making the initial contact with your mentee(s):

| Welcome/Introduction – welcome the new volunteer to Girl Scouts and get to know one |
|--|
| another |
| Introduce them to the Troop Mentor Program |
| Ask if they have completed Leadership Launchpad training either online trainings via |
| gsLearn or in-person (we recommend that this training is completed in their first 60 day |
| as a troop co-leader) |
| Assure them you are there to help and provide support and guidance |
| Offer to answer questions they may have now or in the future |
| Arrange a date and time for your next meeting or phone call (this follow-up connection |
| should happen within the first two weeks of your initial contact) |
| If you are a troop co-leader yourself, invite your mentee(s) to attend one of your in- |
| person or virtual troop meetings to provide first-hand experience |

Troop Mentor Quarterly Touchpoints

The first three months for new troop co-leaders are crucial. New volunteers receive a lot of information and might feel overwhelmed and confused. As their mentor/friend, your role in this period is to help ensure a smooth transition into a leadership role in Girl Scouts. At this point, you have already made a connection and welcomed them to Girl Scouts on the local or regional level. Your next few touchpoints or meetings will be more informational. Be ready to answer questions and connect them with information that will set them up for success! By the end of the third month, the goal is to establish that you, as the troop mentor, are a reliable resource. Here is a suggested timeline and touchpoints for the first three months:

First Quarter Touchpoints - Month One

Have the new troop co-leaders...

T205a/7-2024

| Completed recommended online trainings that are to take place prior to the first troop |
|--|
| meeting? |
| Worked on recommended trainings that are to be completed in the first 60 days? |

Page 9 of 16

| | Completed or arranged a time to complete Leadership Launchpad training either virtually or in-person? |
|-------------------|---|
| | Secured a meeting location/date/time for their new troop? |
| | Become a FA/CPR Certified Adult (if they are not already) and/or completed the <u>Troop</u> |
| | First Aider Self-Reporting Form? |
| | Scheduled a troop parent meeting? Do they need additional tools or support? |
| | Scheduled the first meeting with the girls? Do they need additional tools or support to |
| | help them be prepared for the first meeting with the girls? |
| | Ensured all girls and adults have registered and paid their membership dues? |
| | Collected health history forms (<u>TP-105</u>) from the caregivers of all participating girls? |
| | Began preparations for a troop investiture ceremony? (Visit GSUSA's website for more |
| | information about <u>Girl Scout Ceremonies</u> .) |
| First (| Quarter Touchpoints - Month Two |
| Have [†] | the new troop co-leaders |
| | Completed Troop Banking: Getting Started and Making Changes via gsLearn? |
| | Opened a troop bank account? Visit <u>Troop Banking</u> for more information. |
| | Attended or have plans to attend a local service unit/area meeting? |
| | Been introduced to the council-sponsored product sale programs? (Product Program - |
| | Fall Product Program or Cookie Sale) |
| | Completed training for upcoming council-sponsored product program? (if applicable) |
| | Received council updates and information via email? |
| First (| Quarter Touchpoints - Month Three |
| Have | the new troop co-leaders |
| | Looked through and familiarized themselves with other council resources? (Refer to |
| | "Who to Contact" in the Troop Mentor Guide) |
| | Utilized the Volunteer Toolkit (VTK)? (Access the VTK through My GS on the council website) |
| | Completed training for upcoming council-sponsored product program? (if applicable) |
| | Registered for local upcoming events? (if applicable) |
| Secon | d and Third Quarter Touchpoints |
| Thank | s to your guidance the new troop co-leader(s) have successfully navigated the first three |
| | s of Girl Scout leadership! At this point, you have established yourself as a reliable |
| | ce and hopefully your mentees feel comfortable reaching out to you with questions. As |
| | w troop co-leaders continue their Girl Scout journey, consistent reassurance, support, and |
| | ement is the focus of your role as their mentor for the remainder of the Girl Scout year. |
| Have t | the troop co-leaders |
| | Attended an area/service unit meeting? |
| | Been introduced at an area/service unit meeting? |
| | S |

T205a/7-2024 Page 10 of 16

| Completed Diversity, Equity, Inclusion and Belonging Training for Volunteers via |
|--|
| gsLearn? |
| Attended cookie informational meeting? (if applicable) |
| Signed up for local events? |
| Signed up for summer camp? (Summer Fun Guides come out around January) |
| Completed available Girl Scout Bridging trainings on gsLearn? |

Fourth Quarter Touchpoints

Congratulations! You did it!! You have helped new troop co-leader(s) successfully navigate their first Girl Scout year! Now, it is time to help them transition to the next year.

Have the troop co-leaders...

| Taken advantage of Spring Renewal council offered incentives and renewed their Girl |
|--|
| Scout membership for the upcoming year? |
| Reached out to girls and caregivers to confirm which current members are returning for |
| another year of Girl Scouting fun? |
| Considered being a troop mentor to a new co-leader? Mentees can become the mentor |
| and make a difference in the Girl Scout leadership experience for a future co-leader! |
| Share your story and encourage other volunteers to become a part of this rewarding |
| experience! |

A List of New Troop Co-Leader Onboarding Recommended Trainings

New Co-Leader Training: Needs to Be Completed Before First Meeting - 30 mins

GSUSA New Leader Onboarding: What Girl Scouts Do (Offered by Program Level) (10 min)

GSUSA New Leader Onboarding: Your First Troop Meeting (20 min)

New Co-Leader Training: Needs to Be Completed in the First 60 days - 3 hours

GSUSA New Leader Onboarding: Family Engagement – The Key to Success (30 min)

GSUSA New Leader Onboarding: The Girl Scout Leadership Experience (GSLE) (10 min)

GSUSA New Leader Onboarding: Troop Safety (20 mins)

GSUSA New Leader Onboarding: Funding the Fun - Managing Girl Scout Troop Finances (20 min)

367 Troop Banking: Getting Started and Making Changes (12 min)

367 Leadership Launchpad (Previously New Co-Leader Live) (1.5 hour)

New Co-Leader Training: Needs to Be Completed in the First 90 days – 3 hours 10 min

- GSUSA Delivering Inclusive Program (20 minutes)
- GSUSA Girl Scout Child Abuse and Neglect Prevention Training (50 min)
- 367 Diversity, Equity, Inclusion and Belonging Training (2 hours)

Thank You

Thank you for being a valuable part of the New Leaders on the Block program. You helped a new volunteer smoothly transition into leadership and you made a positive impact! Visit the council website – www.nccoastalpines.org – and the GS-NCCP Troop Mentor Program rally on Rallyhood – www.rallyhood.com – regularly for new resources and updates. Questions? Please reach out to the Learning & Development team at learning@nccoastalpines.org.

T205a/7-2024 Page 11 of 16

Appendix A

Who to Contact

| Volunteer Resources, Adult Training & Learning Opportunities | Visit the Volunteer page on the website. Email: learning@nccoastalpines.org |
|--|---|
| Camp & Outdoor Programs Summer Resident Camp Troop & Group Camping Day Camp | Visit the Camps page on the website. Search: OPG 616 (Council Property Guide*) Refer to the Summer Fun Guide Email: outdoorprogram@nccoastalpines.org |
| Girl Scouts Give Campaign Donations Money-Earning Projects | Visit the Girl Scouts Give and Donate page on the website. Email: development@nccoastalpines.org For Money Earning Projects, refer to Volunteer Essentials and Troop Finances webpage. Search: SU104 (Troop Money-Earning Guidelines*) Email: helpdesk@nccoastalpines.org |
| Financial Assistance Wider Opportunity Status & Grants | Search: Financial Assistance Request* For questions related to financial aid for girls, troop travel, or Wider Opportunities, contact the Outdoor Program Team. For questions related to financial aid for adults and events, email helpdesk@nccoastalpines.org . |
| Highest Awards Support Gold, Silver, Bronze | Email: girlawards@nccoastalpines.org |
| Insurance Certificate of Insurance Request | Search: OPG750 (Council Certificate of Insurance*) Search: TP301; TP302; or TP303 (Accident and Sickness Enrollment Forms*) Refer to Volunteer Essentials Email: outdoorprogram@nccoastalpines.org |
| Product Sales Programs | Visit the Cookies page on the website. Email: cookies@nccoastalpines.org |
| Safety | Refer to: Safety Activity Checkpoints and/or Volunteer Essentials Email: outdoorprogram@nccoastalpines.org |
| Troop Social Media and Websites | Email: social@nccoastalpines.org for guidelines and policies. |
| Registering for Events & Activities | Email: helpdesk@nccoastalpines.org |
| Troop Finances & Troop Banking | Search: TP450 (Troop Banking Guidelines*) Email: troopbanking@nccoastalpines.org |
| Working with Journeys | Email: programteam@nccoastalpines.org |

T205a/7-2024 Page 12 of 16

Appendix B

Volunteer Position Description Troop Mentor

SUMMARY:

The Troop Mentor welcomes and engages new co-leaders; providing them with ongoing support and resources throughout the program year in an effort to ensure the delivery of a quality Girl Scout program.

TERM OF APPOINTMENT:

The Troop Mentor is appointed for a term of one program year but may be eligible for reappointment.

ACCOUNTABILITY:

The Troop Mentor is accountable to the Troop Mentor Coordinator, Area Service Unit Manager, Membership Director/Manager, and appropriate Learning and Development staff.

RESPONSIBILITIES:

Work in partnership with the Troop Mentor Coordinator, area service unit manager and membership director to welcome and support new co-leaders to Girl Scouting and the Girl Scout Leadership Experience.

Initiate and maintain contact with new co-leader(s) - introduce new co-leaders to local area support structure and administrative team members, invite and encourage new co-leaders to attend area meetings and remain available to answer questions and provide support as needed.

Share with new co-leaders local and council programming ideas, resources and best practices to engage girls and have a successful girl-led troop.

Ensure new co-leaders are aware of online and in-person training opportunities and accurately informed about Girl Scout sponsored program sales (Fall Product Program and Cookie Program), programming opportunities and events offered by council or local area for new coleader/troop engagement.

Detail mentor experience with new co-leaders through interactive document and survey – evaluate experience, share follow ups needed, provide constructive feedback and celebrate successes.

Remain informed about and comply with all current policies, procedures and guidelines (Volunteer Essentials, Safety Activity Checkpoints and Volunteer Policies) of Girl Scouts - North Carolina Coastal Pines and GSUSA.

T205a/7-2024 Page 13 of 16

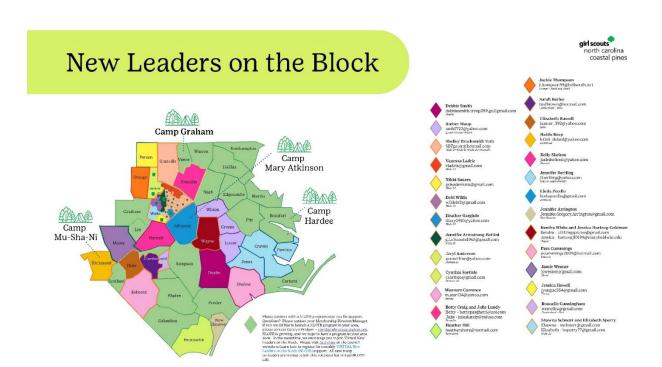
Appendix C

New Leaders on the Block and Program Map



New Leaders on the Block (NLOTB) is a council-wide Troop Mentor Program that focuses on supporting new troop co-leaders in-person or virtually throughout our council footprint. This program serves volunteers locally and regionally. For volunteers that are in service units that do not have a New Leaders on the Block program, this can be extremely effective and helpful. New Leaders on the Block regional programs offer flexibility – in-person and virtual meetings throughout the year plus time for engaging activities. The mentor programs will vary from area to area and are contingent on volunteer leadership and participation. Please

see below for New Leaders on the Block programs and program team leads. To connect with a NLOTB program close to you, please use the contact information below.



T205a/7-2024 Page 14 of 16

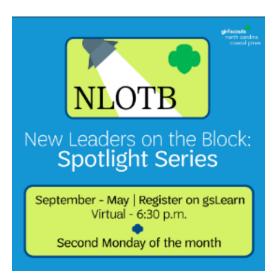
New Leaders on the Block Programs and Contact Information

| County/Service Unit | Volunteer | Email Address |
|-----------------------------------|----------------------------|--------------------------------------|
| Brunswick | Heather Hill | heathershore@hotmail.com |
| Craven-Jones-Pamlico | Jennifer Bertling | jlbertling@yahoo.com |
| Cumberland-East | Ronnelle Cunningham | ronnellea@gmail.com |
| Cumberland-West | Sarah Burlee | bvdbrown@hotmail.com |
| Duplin | Debbie Smith | debbiesmith.troop389.gs@gmail.com |
| Durham 10 | Cynthia Sortisio | csortisio@gmail.com |
| Durham 11 | Jeryl Anderson | gscout4me@yahoo.com |
| Franklin | Betty Craig | bettypasghetti@aol.com |
| Franklin | Julie Lundy | juleslundy@yahoo.com |
| Harnett | Kelly Shelton | jaskshelton1@yahoo.com |
| Hoke | Elizabeth Russell | hunter_392@yahoo.com |
| Johnston | Linda Peedin | lindapeedin@gmail.com |
| Lenoir/Greene/Wilson | Amber Staup | ambil723@yahoo.com |
| Moore | Jamie Wesner | jcwesner@gmail.com |
| New Hanover | Jennifer Arrington | Jennifer.Gregory.Arrington@gmail.com |
| Onslow | Maureen Currence | m.star124@yahoo.com |
| Orange - North and South | Jackie Thompson | jthompson99@bellsouth.net |
| Person | Jessica Howell | jyongue354@gmail.com |
| Richmond | Hattie Reep | kristi_delani@yahoo.com |
| Robeson | Pam Cummings | pcummings2009@hotmail.com |
| Wake 13 | Vanessa Ladrie | vladrie@gmail.com |
| Wake 14/Wake 16/Wake 20/Granville | Shelley Brocksmith Toth | SBTgator@hotmail.com |
| Wake 15 | Nikki Sauers | gsleaderzuzu@gmail.com |
| Wake 18 | Jennifer Armstrong-Bettini | g.i.r.lscouts1965@gmail.com |
| Wake 19 | Debi Willis | wildebi2@gmail.com |
| Wake 22 | Heather Gargiulo | dizzy0910@yahoo.com |
| Wake 23 | Shawna Schnorr | sschnorr@gmail.com |
| Wake 23 | Elizabeth Sperry | bsperry77@gmail.com |
| Wayne | Kendra White | allthingspraise@gmail.com |
| Wayne | Jessica Hartzog-Goldman | hartzogjl0199@marybaldwin.edu |
| | | |



If a volunteer resides in a county that is light green in color on the map, please encourage them to connect with a nearby NLOTB program for mentor support. You may also recommend the NLOTB Spotlight Series volunteer education and engagement. To launch a NLOTB program in an area that currently is light green in color, contact Carolyn Pridgen – cpridgen@nccoastalpines.org.

T205a/7-2024 Page 15 of 16



New Leaders on the Block Spotlight Series

Virtual

Second Monday of the Month (unless it falls on a national holiday) 6:30 p.m. – 7:30 p.m.

Open to all volunteers, designed for new(er) troop co-leaders!

Register on gsLearn

In this educational and engaging virtual series that runs September through May, seasoned volunteers and staff highlight relevant Girl Scout topics for new(er) troop co-leaders and answer all of your questions!

T205a/7-2024 Page 16 of 16