

Cancellations and Refunds

Program Events, Training or Resident Camp Cancellations:

Many council events, adult training and camp sessions have waiting lists. If you find that you can no longer attend an event, training or camp session, please notify the council as early as possible. Prompt notification allows time for girls and adults who may be on a waiting list the opportunity to participate in an event.

- A refund in the amount of fees paid, less the nonrefundable deposit, will be made when cancellation notice is received at least 15 days prior to the event date.
- A council gift card in the amount of fees paid, less the nonrefundable deposit, will be issued to the registrant if the written cancellation notice is received less than 15 days prior to the event date.
- In the event that a registrant has a family emergency or is sick, a written refund request must be made no later than 10 business days after the event date to receive a council gift card in the amount of the fees paid, less any nonrefundable deposit.
- A full refund will be issued if the Council closes camp or cancels an event due to extenuating circumstances.
- Email cancellation and refund requests to helpdesk@nccoastalpines.org or mail to: GSNCCP Help Desk, 6901 Pinecrest Rd., Raleigh, NC 27613

Girl Scout Membership Fees:

Girl Scout membership fees are non-refundable.